

DID YOU HAVE LAB WORK DONE TODAY?

If you had lab work, there's an easier way to view your bill and pay.

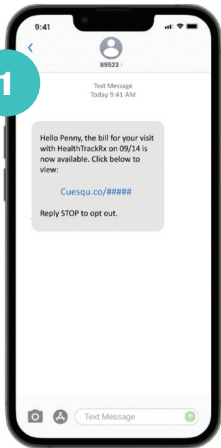
This practice uses HealthTrackRx for certain laboratory services, and patients can easily pay for lab work using Direct MobilePay® with their mobile device.

Pay balances directly via mobile phone:

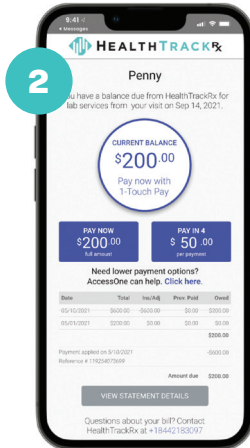
- No logins
- No app downloads
- No mailing checks
- No phone calls

How does it work?

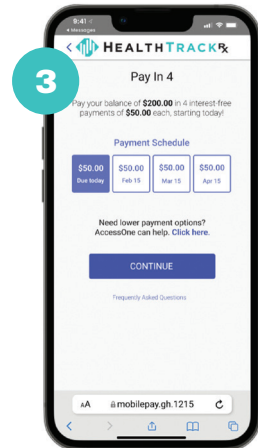
Three simple steps to securely pay your HealthTrackRx lab work bill via SMS text message:



Patients receive a text message from HealthTrackRx



Clicking on the link directly routes to a billing statement



Pay in full or make a partial payment



HEALTHTRACKRx

FREQUENTLY ASKED QUESTIONS

What is the Direct MobilePay® system?

HealthTrackRx's mobile payment system is a new program where patients pay for lab services through their mobile phone. It's extremely secure, simple, and intuitive. No data or financial information is stored on their devices.

What about insurance?

That's all taken care of through the practice's systems, so a patient's bill reflects the amount owed to HealthTrackRx after processing your insurance.

What information is required?

A patient's mobile phone number. Providers should confirm a patient's record includes their mobile phone number.

What if more time is needed for payment?

With just a few steps, patients can set up a four-month plan to pay over time.

Can patients opt out in the future?

Yes, patients can opt out of the payment system at any time.

How do patients get a receipt?

Patients will receive a notification with a receipt for their records.

Who is HealthTrackRx?

This practice uses HealthTrackRx PCR laboratory services because they are committed to **Getting People Healthier Faster** with next-day by noon results. HealthTrackRx identifies infections and accelerates answers by providing fast, accurate results using the latest PCR testing technology.

MORE QUESTIONS?

Contact HealthTrackRx

Call: 844-218-3097 (OPTION 2)

Email: Billing@HealthTrackRx.com



HEALTHTRACKRx