

ABOUT YOUR RECENT TEST

Your provider has selected HealthTrackRx to process your recent test. We return results within 24 hours of receipt, helping you receive fast, effective treatment.

Our proprietary testing methods feature:

- Dependable, accurate results
- Personalized antibiotic options

AFFORDABLE TESTING. FAST RESULTS.



BILLING QUESTIONS?

PLEASE DO NOT CALL YOUR PROVIDER'S OFFICE FOR BILLING ISSUES

HealthTrackRx Billing Contact

If you have questions, please call or email HealthTrackRx:

844-218-3097, Option 2

billing@healthtrackrx.com
www.HealthTrackRx.com

FINANCIAL ASSISTANCE

HealthTrackRx offers a tiered Financial Assistance Program, based on your income and family size. Eligibility is determined according to the Poverty Guidelines noted by the U.S. Department of Health and Human Services.

We assist with financial hardship by offering payment plans, allowing for monthly installments.

PAY YOUR BILL ONLINE

HealthTrackRx offers you the convenience of online bill pay. Simply visit the link listed on your invoice and log in using your Account Number and Access Code.

We accept multiple forms of payment.



PATIENT BILLING

INFORMATION ABOUT YOUR LABORATORY TEST



ABOUT HEALTHTRACKRx

Using molecular testing called PCR, HealthTrackRx identifies pathogens in infections so providers can prescribe treatment quickly and accurately.

- HealthTrackRx is an accredited, six-sigma, CLIA-certified laboratory
- We have 20+ years of laboratory testing experience
- Our laboratory pursues affordable contracted rates whether your insurance is in-network or out-of-network

HealthTrackRx accepts and bills all insurances.



HOW MUCH WILL I PAY?

IF YOU HAVE INSURANCE

HealthTrackRx testing is paid for by most insurance companies, including Medicare and Medicaid. After your testing, we will submit a claim to your insurance company whether you are in-network or out-of-network. **Your health insurance company may send you an Explanation of Benefits (EOB) which is NOT a bill and does not require payment.** We will work with your insurance company to ensure the maximum benefit is applied to our services.

If your insurance company requires a balance to be paid, you will receive an invoice from AIT Laboratories (a HealthTrackRx company) within 30 to 60 days after your visit.

Please call us at 866-287-3218 to discuss payment options.

HEALTHTRACKRx TESTING MENUS

HealthTrackRx offers a wide range of testing menu options for your convenience and flexibility. We are a trusted laboratory partner for your provider, and our tests have been utilized over 4 million times by healthcare providers nationwide.

OUR TESTING MENUS INCLUDE:

- Respiratory Tract Infections
- Urinary Tract Infections
- Genito/STI Infections
- Gastrointestinal Infections
- Wound Infections
- Nail/Paronychia, Hair Infections
- Otolaryngology Infections
- Ophthalmology Infections
- Drug Testing

CALL US WITH YOUR BILLING QUESTIONS:

844-218-3097, OPTION 2

PLEASE DO NOT CONTACT YOUR PROVIDER'S OFFICE

IF YOU DO NOT HAVE INSURANCE

If you do not have insurance, HealthTrackRx offers many payment options. We will send you an invoice for your laboratory services 30–60 days after your visit.

If you are unable to pay your bill, please contact us.

We will work with you to find a solution so that you can pay your bill easily and conveniently.

